

# Coventry Domestic Abuse Survey

Let's Talk Coventry

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## Coventry Domestic Abuse Survey

The information collected in this survey will be used by Coventry City Council officers to help improve our services. We may share the results of the survey. All information produced will be anonymised. More information on how we handle personal information and your rights under the data protection legislation can be found in our [Privacy Notice](#).

### Experience of Domestic Abuse

In this survey, we would like you to think about a time when you or someone you know accessed domestic abuse services as a result of experiencing domestic abuse.

Have you or anyone you know ever experienced domestic abuse?

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

## Support from a domestic abuse support service

Here, we would like you to think about a time when you or someone you know received support from a domestic abuse support service.

This could have been via a helpline, web chat, online search, or a support group.

Have you or anyone you know ever used a domestic abuse support service? (e.g Valley House, Coventry Haven or Panahghar)

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

## Support from a domestic abuse service in Coventry

If you or someone you know received support from a service within Coventry, we would like to know a bit more about their experiences of services.

Have you or anyone you know ever used a domestic abuse support service? (please select all that apply)

Questions	In Coventry	Outside of Coventry
Yes, in the last year		
Yes, between 1 and 5 years ago		
Yes, longer than 5 years ago		
No, I have not received support from a domestic abuse service		

If you or anyone you know has used domestic abuse services in Coventry, please indicate how you received support. Additionally, please rate your experience of the service.

Questions	Very Good	Good	Average	Bad	Very Bad	Not Used
Helpline						
Web chat						
Safe to Talk website						
Support group						

Please use the space below to tell us about your positive experiences of services in Coventry. Please tell us which service you are describing, things that went well, and things that you found helpful

Please use the space below to tell us about your negative experiences of services in Coventry. Please tell us which service you are describing, and things that you think could have been improved.

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Thinking about the support that you or the person you are answering questions about received, was the support relating to the **CRIMINAL JUSTICE SYSTEM** (e.g. family law, court hearings, immigration law)

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

In relation to the **CRIMINAL JUSTICE SYSTEM**, please indicate what support you received. Additionally, please rate your experience of the service you received.

Questions	Very Good	Good	Average	Bad	Very Bad	Not Used
Support to attend court hearings						
Advice/support on family law matters						
Advice/support on court orders to protect yourself						
Advice/support on other legal matters						

Please add any additional information below:

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Thinking about the support that you or the person you are answering questions about received, was the support relating to **HOUSING AND ACCOMMODATION?**

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

In relation to **HOUSING AND ACCOMMODATION**, please indicate what support you received. Additionally, please rate your experience of the service you received.

Questions	Very Good	Good	Average	Bad	Very Bad	Not Used
Extra security for your own home						
Advice/ support on finding a new home						
Temporary or refuge accomodation						

Please add any additional information below:

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Thinking about the support that you or the person you are answering questions about received, was the support relating to your **CHILDREN**?

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

In relation to your **CHILDREN**, please indicate what support you received. Additionally, please rate your experience of the service you received.

Questions	Very Good	Good	Average	Bad	Very Bad	Not Used
Support for your children						
Advice on local schools						
Information on the impacts of domestic abuse on children						

Please add any additional information below:

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Thinking about the support that you or the person you are answering questions about received, was the support relating to **HEALTH**?

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

In relation to your **HEALTH**, please indicate what support you received. Additionally, please rate your experience of the service you received.

Questions	Very Good	Good	Average	Bad	Very Bad	Not Used
Advice/support on managing your health						
Advice on local GP's and Dentist						
Advice/support on managing your mental health and wellbeing						

Please add any additional information below:

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Please briefly describe the support that you or the person you are answering questions about received.

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

## Did you move home following a domestic abuse incident?

Here, we would like to know more about your needs relating to you or someone you know's accommodation following a domestic abuse incident.

After a domestic abuse incident, did you or the person you are answering questions about move home?

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

What accommodation did you or the person you are answering questions about move to following a domestic abuse incident?

(Choose any one option)

- Domestic Abuse Accommodation (e.g. Valley House, Haven)
- Accommodation via the Coventry City Council Housing Team
- Other (please specify)

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Following a domestic abuse incident did you or the person you are answering questions about move to another accommodation that was not specialist domestic abuse accommodation? e.g. Temporary accommodation, friends/relatives home/ or receive support to stay in your own home

(Choose any one option)

- Yes
- No

Was there anything that could have been done to help you or the person you are answering questions about remain in your own home? (please select all that apply)

(Choose all that apply)

- More support regarding how to stay safe in your own home
- More support regarding benefits
- More support regarding your mental health and emotional wellbeing
- More support regarding your children
- More support regarding your physical health
- More support regarding drug/ alcohol misuse
- More support regarding employment
- More support regarding legal advice
- More support with English

What stopped you or the person that you are answering questions about moving to specialist domestic abuse provision? (please select all that apply)

(Choose all that apply)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities
- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs
- Other (please specify)

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Why did you or the person you are answering questions about move to domestic abuse accommodation following a domestic abuse incident?

Were there any issues to you or the person you are answering questions about accessing domestic abuse accommodation? (please select all that apply)

(Choose all that apply)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities
- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs
- Other (please specify)

Was there anything that could have been done to help you or the person you are answering questions about remain in your own home? (please select all that apply)

(Choose all that apply)

- More support regarding how to stay safe in your own home
- More support regarding benefits
- More support regarding your mental health and emotional wellbeing
- More support regarding your children
- More support regarding your physical health
- More support regarding drug/ alcohol misuse
- More support regarding employment
- More support regarding legal advice
- More support with English
- Other (please specify)

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

After a domestic abuse incident, did you or the person you are answering questions about remain in your own home?

(Choose any one option)

Yes

No

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

Did you or the person you are answering questions about want to move to specialist domestic abuse provision?

(Choose any one option)

- Yes
- No

What stopped you or the person that you are answering questions about moving to specialist domestic abuse provision? (please select all that apply)

(Choose all that apply)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities
- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs

What aided you or the person you are answering questions about to remain in your/ their own home? (please select all that apply)

(Choose all that apply)

- Support regarding how to stay safe in your own home
- Support regarding benefits
- Support regarding your mental health and emotional wellbeing
- Support regarding your children
- Support regarding drug/ alcohol misuse
- Support regarding employment
- Support regarding legal advice
- Support with English
- Other (please specify)

# Coventry Domestic Abuse Survey

Let's Talk Coventry

---

## About You

To help us develop our services we would like to know a little bit about you and your situation. All information collected here is confidential.

If you are answering about someone else, please provide details of the person who experienced domestic abuse.

### What age group are you in?

(Choose any one option)

- Under 16
- 16-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

### Which of the following best describes your ethnic background?

(Choose any one option)

- White English, Welsh, Scottish, Northern Irish or British
- White Irish
- White Gypsy or Irish Traveller
- White Roma
- Other White Background
- Mixed White and Black Caribbean
- Mixed White and Black African
- Mixed White and Asian
- Other Mixed or Multiple Ethnic Background
- Asian or Asian British Indian
- Asian or Asian British Pakistani
- Asian or Asian British Bangladeshi
- Asian or Asian British Chinese
- Other Asian Background
- Black or Black British African
- Black or Black British Caribbean
- Other/Black/African/Caribbean background
- Arab
- Prefer not to say
- Other (please specify)

### How would you describe yourself?

(Choose any one option)

- Female

# Coventry Domestic Abuse Survey

## Let's Talk Coventry

---

- Male
- Prefer not to say
- Prefer to self describe (please give details below)

Please add the first part of your postcode. (e.g. CV1)

Which of the following best describes your sexual orientation?

(Choose any one option)

- Bisexual
- Homosexual/ Gay/ Lesbian
- Heterosexual/ Straight
- Prefer not to say
- Other (please specify)

Do you currently have children under 18?

(Choose any one option)

- No, I don't have children under 18
- Yes, I have children under 18 living with me
- Yes, I have children under 18 but they do not live with me
- Prefer not to say
- Other (please specify)

If you completed this on behalf of someone who does not speak English, please indicate the language they speak below.

Was there anything that could have been done to help you or the person you are answering questions about remain in your own home?  
(please select all that apply)

(Choose any one option)

- More support regarding how to stay safe in your own home
- More support regarding benefits
- More support regarding your mental health and emotional wellbeing
- More support regarding your children
- More support regarding your physical health
- More support regarding drug/ alcohol misuse
- More support regarding employment
- More support regarding legal advice
- More support with English
- Other (please specify)

What stopped you or the person that you are answering questions about moving to specialist domestic abuse provision? (please select all that apply)

(Choose any one option)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups (?)
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities

# Coventry Domestic Abuse Survey

## Let's Talk Coventry

---

- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs
- Other (please specify)

Were there any issues to you or the person you are answering questions about accessing domestic abuse accommodation? (please select all that apply)

(Choose any one option)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities
- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs
- Other (please specify)

Was there anything that could have been done to help you or the person you are answering questions about remain in your own home? (please select all that apply)

(Choose any one option)

- More support regarding how to stay safe in your own home
- More support regarding benefits
- More support regarding your mental health and emotional wellbeing
- More support regarding your children
- More support regarding your physical health
- More support regarding drug/ alcohol misuse
- More support regarding employment
- More support regarding legal advice
- More support with English
- Other (please specify)

What stopped you or the person that you are answering questions about moving to specialist domestic abuse provision? (please select all that apply)

(Choose any one option)

- Issues relating to the accommodation location
- Issues relating to size of accommodation
- Issues relating to male only accommodation
- Issues relating to the availability of accommodation for specific ethnic groups
- Issues relating to housing pets
- Delays in the availability of suitable accommodation
- Delays in the availability of suitable accommodation for those with disabilities
- Delays in the availability of suitable accommodation for those with mental health needs
- Delays in the availability of suitable accommodation for those with drug/ alcohol needs

What aided you or the person you are answering questions about to remain in your/ their own home? (please select all that apply)

(Choose any one option)

- Support regarding how to stay safe in your own home
- Support regarding benefits
- Support regarding your mental health and emotional wellbeing
- Support regarding your children
- Support regarding your physical health
- Support regarding drug/ alcohol misuse
- Support regarding employment
- Support regarding legal advice
- Support with English
- Other (please specify)